



Mobility Management Platform

# Enhancing experience in times of need

Visit the website for more information:

<https://mobilityexchange.mercer.com/Solutions/Program-management/Mercer-Mobility-Management-Platform>



# Trends and Challenges Amid Covid-19



**99% of organizations are saying they are looking to embark on transformation**

**34% of companies are planning to “invest in automation”**

Mercer’s Global Talent Trends 2020



Understand and react to health and wellbeing of mobile employees



Lack of central “live” database making tracing mobile employees challenging



Need for easy and quick communication and access to information

# Pulse surveys

Quickly generate custom surveys to get **real-time insights into the physical and mental wellbeing of your mobile employees** in challenging situations. Gather feedback on current service levels, enabling organisations to continually evolve and improve as situations change.

MOB0002115 Response to the crisis

Question	Strongly Disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
* My company provides me with clear information about the crisis					
* I am satisfied by the help provided to me by my local office during the crisis					
* I receive the right level of support from the mobility team during the crisis					
* The measures taken by the company to allow me to work safely and efficiently					

ServiceNow

RS Welcome, Robert Smith

Home

Take Covid-19 Survey

Take survey

My Documents

My Profile

Logout

MOB0002115 Safety

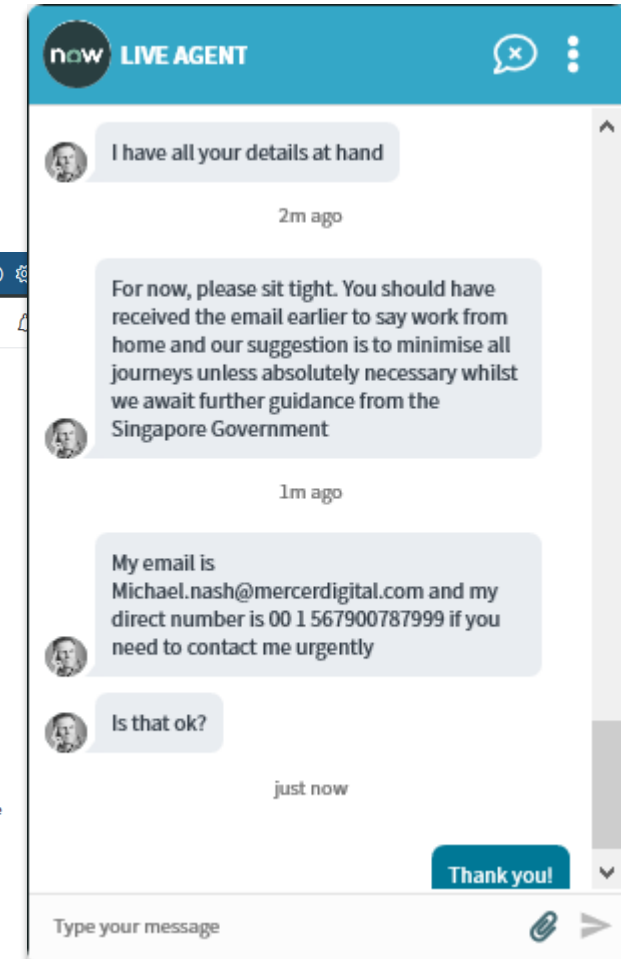
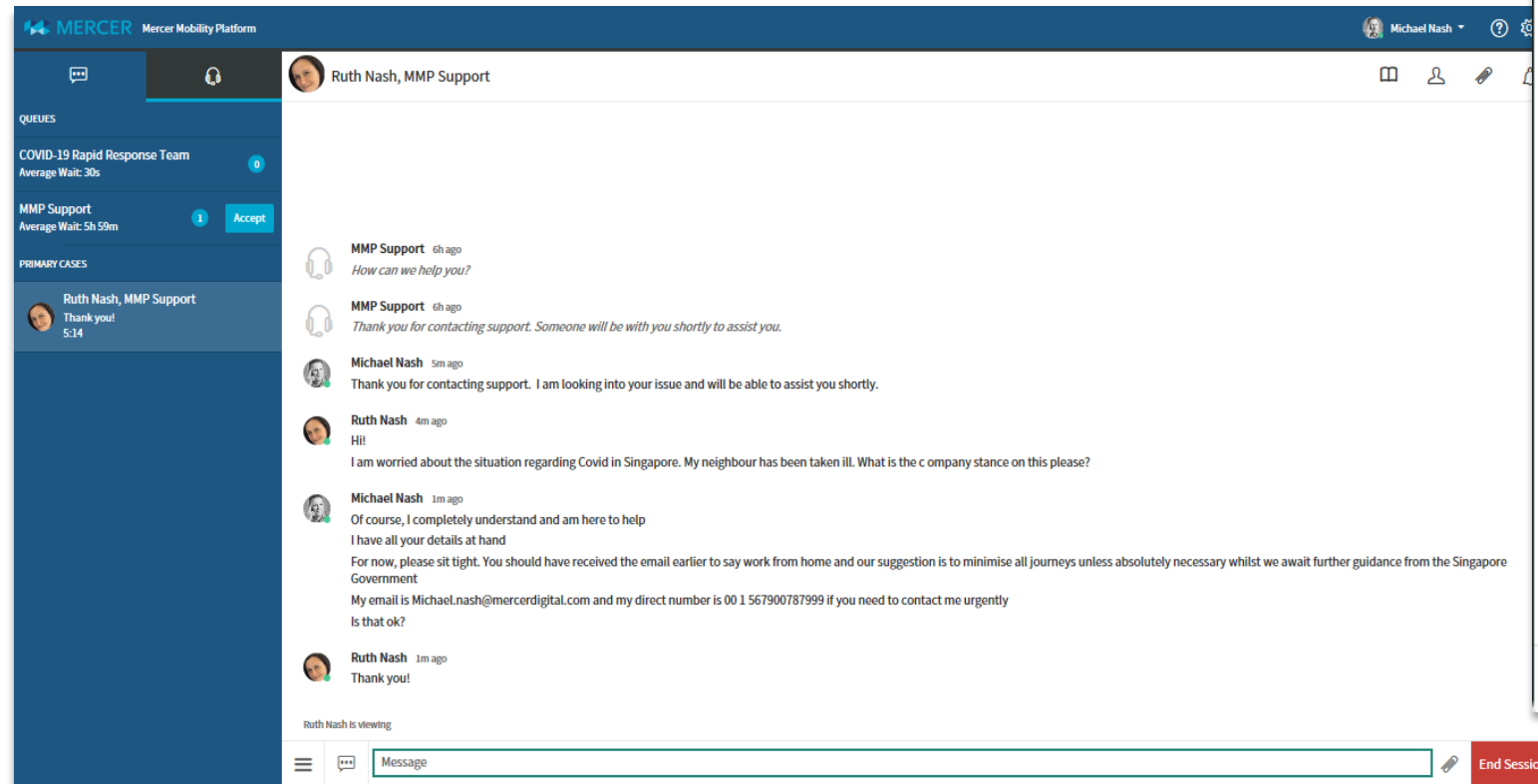
Question	Not at all	A little	Somewhat	Quite a bit	To a great extent
* I feel safe in my current location					

Cancel

Next

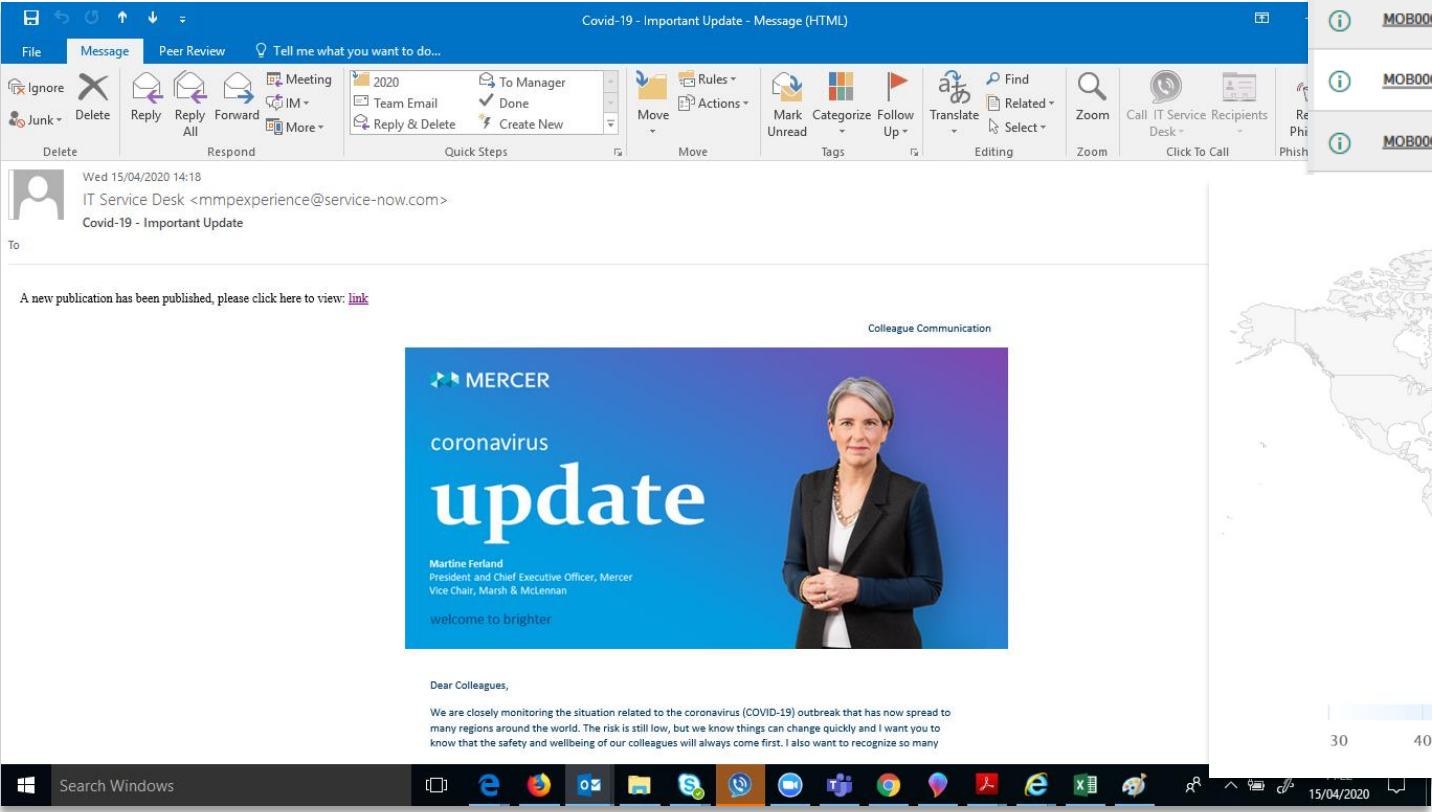
# Easily communicate with mobility teams

Mobility Management Platform (MMP) offers employees a “Live agent” functionality via the Employee Portal, allowing them to instantly contact central mobility teams in times of uncertainty. Whilst AI has a very real place in our transforming world, when events such as Covid-19 hit, mobile employees want to **reach a friendly colleague quickly and easily**.

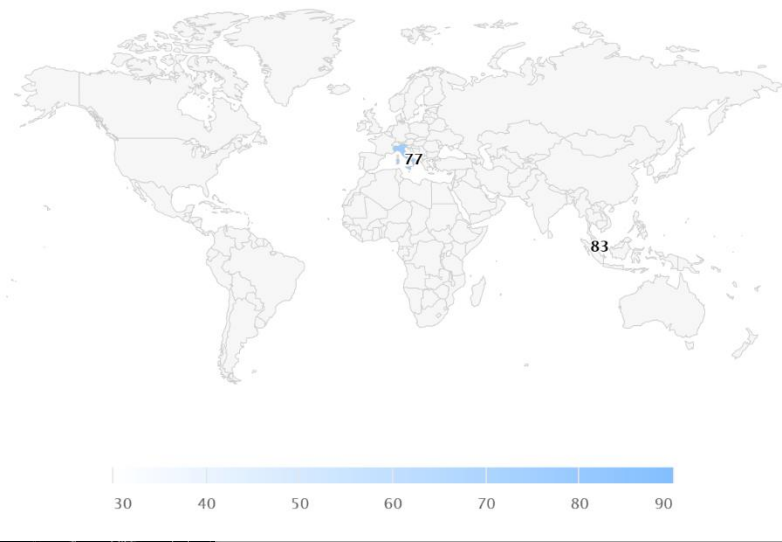


# Track and communicate with mobile population

MMP allows mobility teams to quickly identify where employees are located and **send email communications en masse** to all those affected by significant events such as Covid-19 or other disruptive global and local situations.

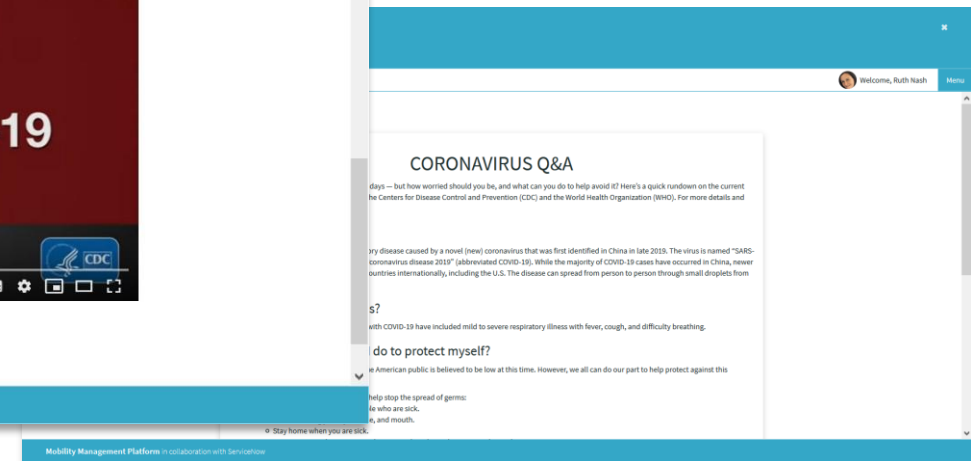
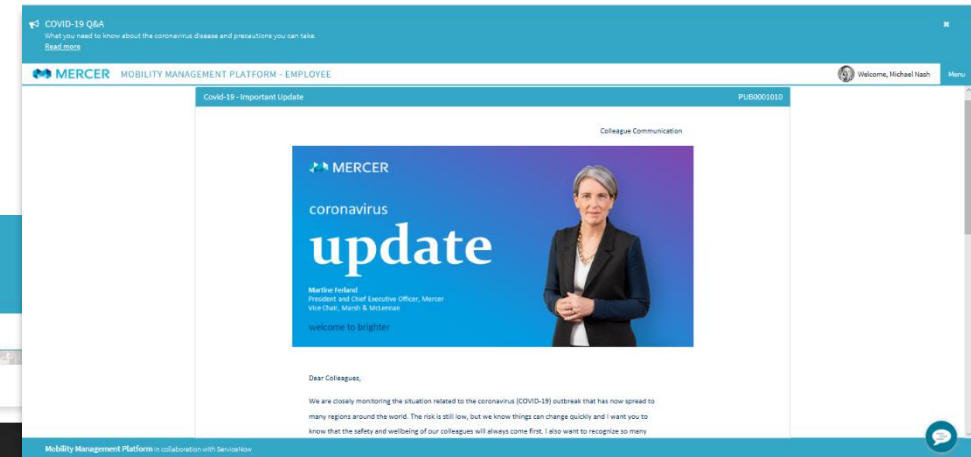
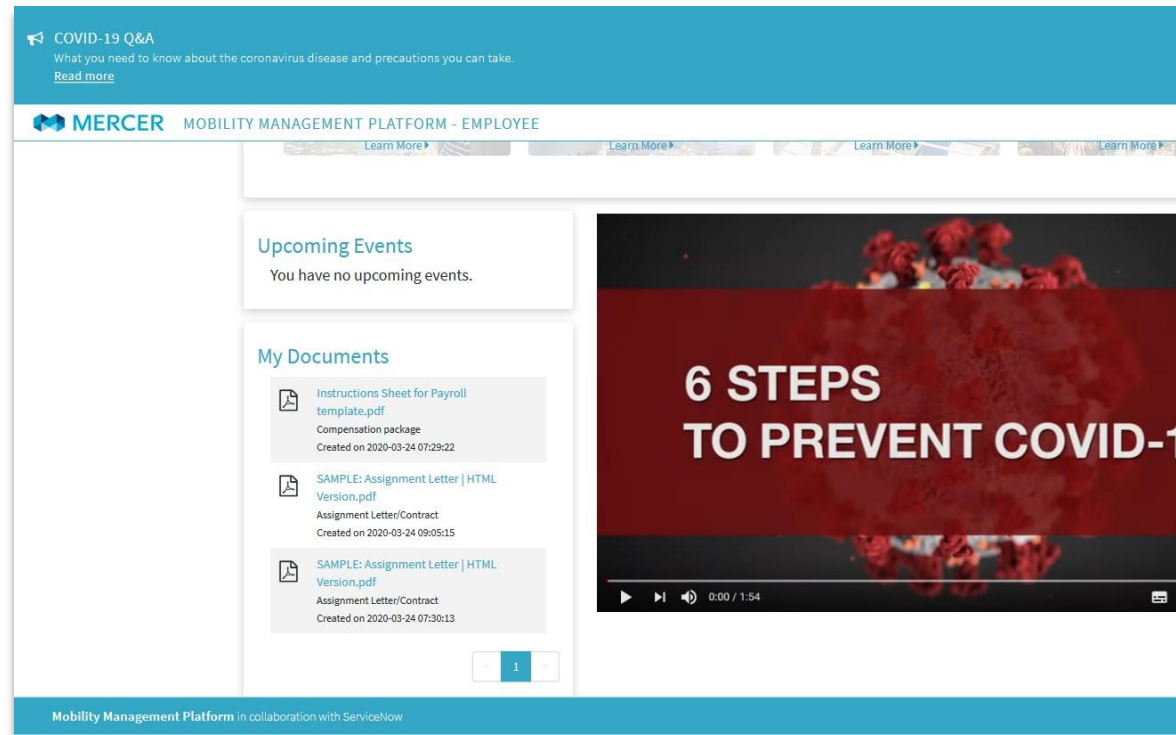


	Number	Employee	Policy type	Host country	Host city
	MOB0001084	Chris Royer	Long-Term Assignment	Italy	Rome
	MOB0001250	Crystyl Swanson	Long-Term Assignment	Italy	Italy
	MOB0001264	Abraham Lincoln	Permanent Transfer	Italy	Venice Metro
	MOB0001295	Erin Goodman	Permanent Transfer	Italy	Rome
	MOB0001366	dean.murray mmp_employee2	Short-Term Assignment	Italy	Decimomannu
	MOB0001383	dean.murray mmp_employee	Permanent Transfer	Italy	Decimomannu



# Publicise alerts, messages and video communications

Mobility teams can identify those mobile employees affected, and **issue various communication feeds instantly** to the employee portal, which mobile employees can access via traditional IT or mobile devices.





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